



February 7, 2005

HARBRO AUTO SALES AND SERVICE INC.
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SECOND NOTIFICATION: YOU MUST CHOOSE A NEW LOCAL, LONG DISTANCE AND/OR INTERNET SERVICE PROVIDER IMMEDIATELY.

Dear Customer:

As previously mentioned in a letter dated January 7, 2005, Choice One regrets to inform you that, as of March 7, 2005, we will no longer provide local, long distance and/or Internet services to the following service location(s):

546 PROVIDENCE RD WHITINSVILLE 01588

584 PROVIDENCE RD WHITINSVILLE 01588

Your immediate action is required! If you have not yet selected a new provider for the location(s) specified, please do so immediately. If you have already chosen an alternative provider, our records do not reflect that an order has been placed to move your service(s). Please contact this provider to confirm that your request is being processed. All of your Choice One services at the location(s) specified above must be converted by March 7, 2005 or you risk losing service.

Note: If you have signed a term service agreement with Choice One, you will not be penalized for early termination charges when you transition your services. However, your service agreements for *other* locations still continue to be in effect in accordance with their current terms and conditions. You will remain responsible for payment of all outstanding Choice One invoices through the date of your conversion. Your last invoice will arrive within 30 days after you convert your services to another provider.

Choice One extends our appreciation and sincere thanks for giving us the opportunity to serve you. We regret any inconvenience this change may cause you. If you need help identifying alternative local, long distance and/or Internet service providers you can generally find them in your local directory. If you desire our assistance, please call our Client Relationship Center at 888-832-5801 or contact your specific Choice One representative.

Sincerely,

Choice One Communications